

# Restore to Factory

CooVox-U20/U50/U60/U100

## 1. CooVox-U20/U50

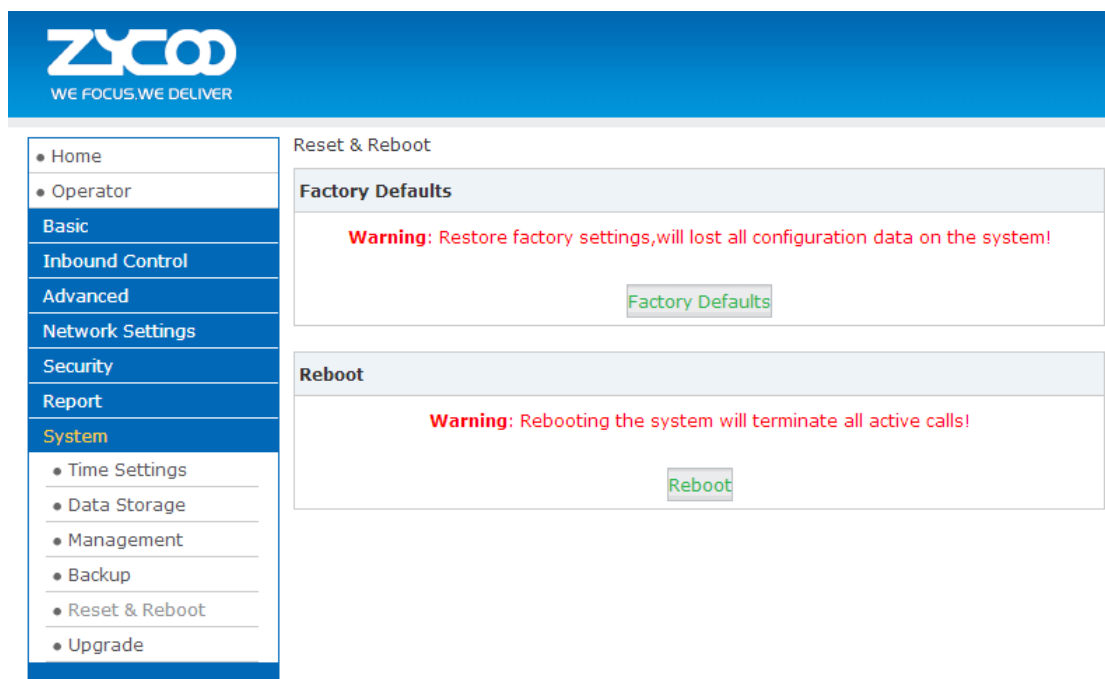
U20/U50 has two ways for restore to factory: one is reset on the GUI; another one is reset by RST button of the device.

After restore to factory successfully:

- The system IP will be automatically reset to 192.168.1.100;
- The GUI IP is reset to <http://192.168.1.100:9999>;
- The username and password of the GUI is reset to default: admin/admin;
- The password for console is reset to the last eight numbers(capital) of the MAC address.

1) Restore to factory from the GUI:

Click **【System】** → **【Reset & Reboot】** → **【Factory Defaults】** :



“Factory Defaults” is only to reset the application file of asterisk; the following backup files will be kept:

- ◆ Fax Files ( Report → Fax List )
- ◆ Record Files ( Report → Record List )
- ◆ Call Logs ( Report → Call Logs )
- ◆ 3G Log (Network Settings → 3G Network Log)
- ◆ System Logs ( Report → System Logs )
- ◆ The Log of Data Storage ( Data Storage → Data Storage Log )
- ◆ System Sounds package ( Management → Set Language downloaded sounds )
- ◆ IVR Prompts

2) Restore to factory by RST button of the device

It is used to restore whole system, and all data will be cleared.

- Turn Off the device

- Press RST Button, while holding the RST Button Turn On the device.
  - Keep pressing the RST button until the SYS LED turns OFF.
  - Wait for about 8 minutes.
  - The system will boot up with the whole system restored.
- If the system is still in restoring, the SYS led will be always on.



CooVox-U20



CooVox-U50

Note: All the data or files will be deleted through factory reset by RST button.

## 2. CooVox-U60/U100

After restore to factory successfully:

The system IP will be automatically reset to 192.168.1.100,

The GUI IP is reset to <http://192.168.1.100:9999>; gateway is reset to 192.168.1.1

LAN IP is reset to 192.168.10.100

The username and password of the GUI is reset to default: admin/admin;

1) U60/U100 support reset to factory from GUI only.

Restore to factory from the GUI:

Click **【System】** → **【Reset & Reboot】** → **【Factory Default】** :

Reset & Reboot

Factory Defaults

**Warning:** Restore factory settings,will lost all configuration data on the system!

Factory Defaults

Reboot

**Warning:** Rebooting the system will terminate all active calls!

Reboot

“Factory Defaults” is only to reset the application file of asterisk; the following backup files will be kept:

- ♦ Fax Files ( Report → Fax List )
- ♦ Record Files ( Report → Record List )
- ♦ Call Logs ( Report → Call Logs )
- ♦ 3G Log (Network Settings → 3G Network Log)
- ♦ Hot Standby Log (System → Hot Standby Log) (U100 Only)
- ♦ System Logs ( Report → System Logs )
- ♦ The Log of Data Storage ( Data Storage → Data Storage Log )
- ♦ System Sounds package ( Management → Set Language downloaded sounds )
- ♦ IVR Prompts

3. **PWR button of U100/60 is only for the function of Turn on or Turn off.**